



**Sui Southern Gas
Company Limited**

Corporate Briefing Session

2024-25



01 COMPANY OVERVIEW

02 FINANCIAL INFORMATION

03 STRATEGIC / OPERATIONAL DEVELOPMENTS

04 SUBSIDIARIES & BUSINESS EXPANSION

05 OTHER INFORMATION

06 QUESTIONS & ANSWERS SESSION

01 Company Overview

SSGC Through the Years

Sui Gas Transmission Company Ltd. formed in 1954

Indus Gas Company Limited formed in 1955 Distribution in Sindh and Balochistan

Karachi Gas Company Limited formed in 1955 Distribution in Karachi

Merger

Southern Gas Company Limited formed in 1985 Distribution in entire Sindh & Balochistan

Merger



SSGC formed in 1988 Transmission & Distribution in Sindh & Balochistan

Wholly-owned Subsidiary

SSGC LPG Limited formed in 2009 LPG Terminal and Distribution



Wholly-owned Subsidiary

SSGC Alternate Energy (Pvt.) Limited formed in 2022 Conventional, non-conventional & renewable energy business



The total shareholding is distributed as follows:

Direct Shareholding of GoP: 53%

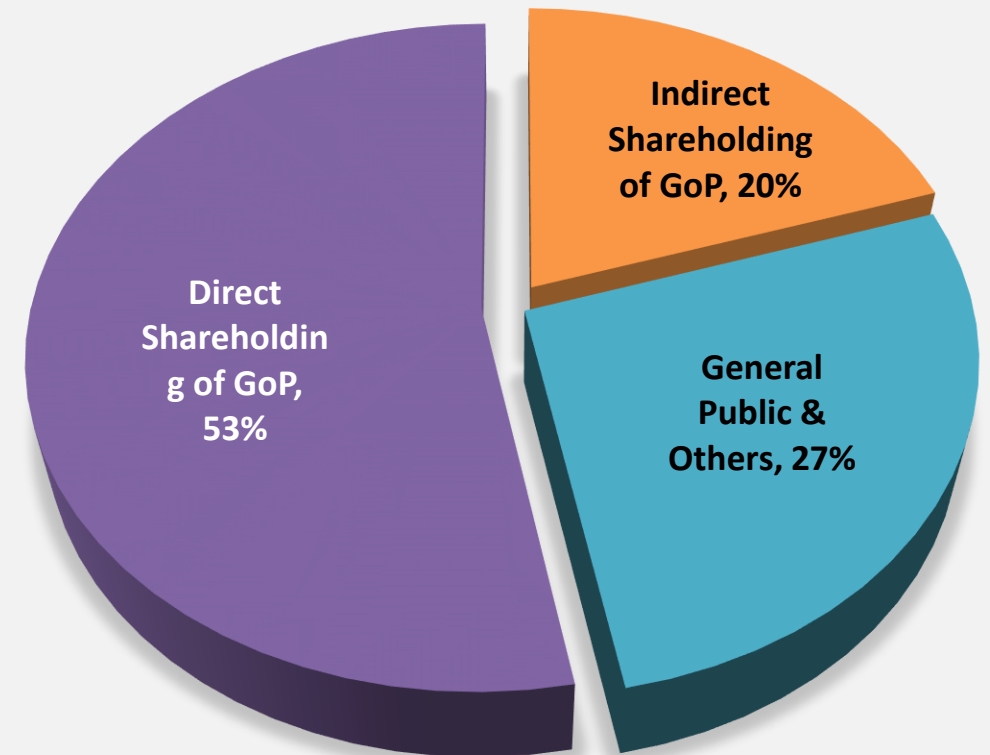
- ❑ This represents the **majority stake** held directly by the Government of Pakistan, granting it a controlling interest and significant influence over strategic decisions.

Indirect Shareholding of GoP: 20%

- ❑ This portion is held through government-controlled entities (such as state-owned enterprises and financial institutions).

General Public & Others: 27%

- ❑ This segment includes shares held by retail investors, local and foreign institutional investors, mutual funds, and other private parties.

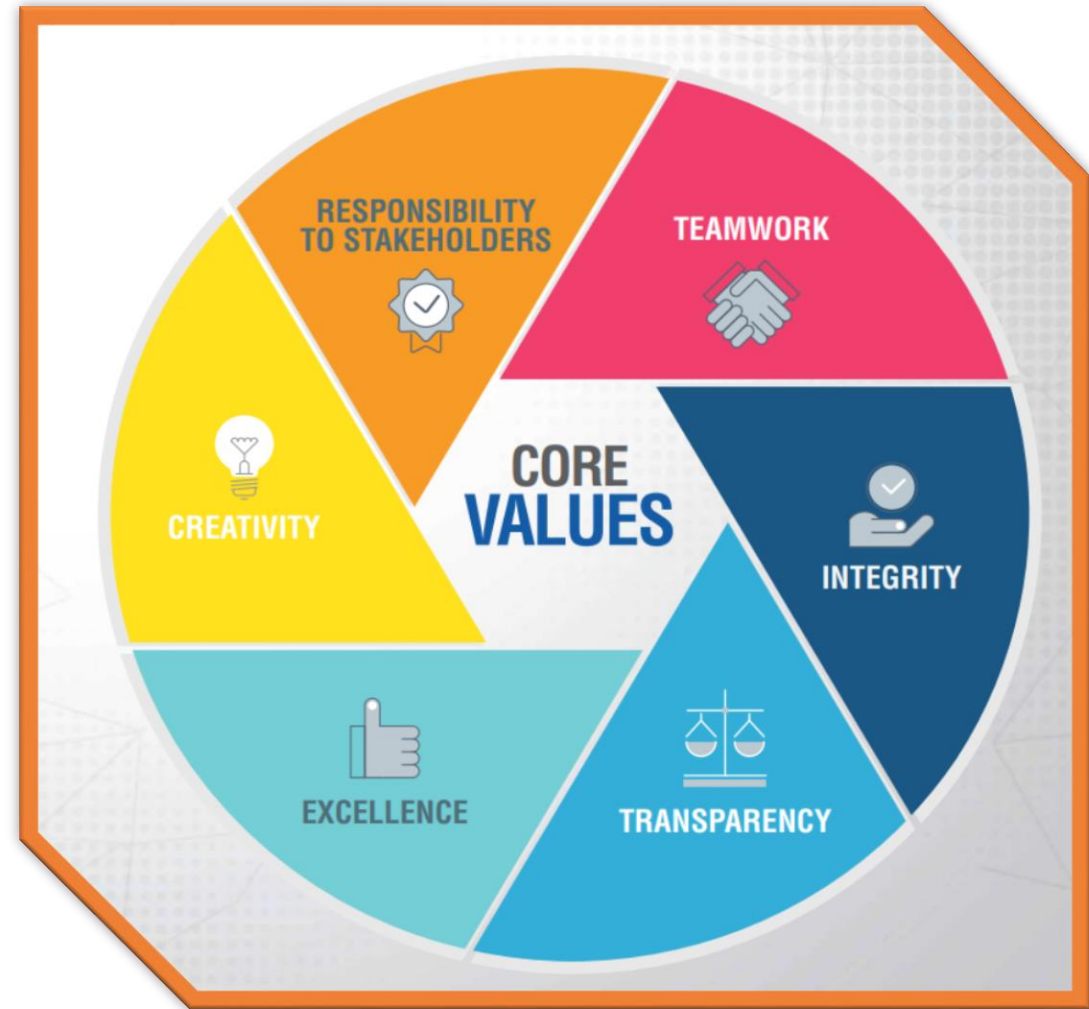


VISION

To be a model utility providing quality services by maintaining high level of ethical and professional standards and through optimum use of resources

MISSION

To meet the energy requirements of customers through reliable, Environment-friendly and sustainable supply of Gas, while conducting business professionally, effectively, ethically and with responsibility to all our stakeholders, community and the nation.



Despite declining indigenous gas supplies, higher UFG in Balochistan, and reduced bulk sales driven by tariff hikes, off-grid levies, and grid enhancements for K-Electric, SSGC delivered its second-highest profit in 10 years. This achievement reflects the Company's strategic focus on long-term, sustainable initiatives that improve operational and financial efficiency while adhering to the governance framework of the State-Owned Enterprises (Governance and Operations) Act, 2023.

The Company's sustained UFG reduction strategy has delivered material results, with UFG volumes declining from 77 BCF in FY 2018–19 to 35 BCF in FY 2024–25, reflecting a cumulative reduction of approximately 42 BCF driven by strengthened system controls, pressure optimization, automation, network rehabilitation, and data-driven operations. While volumetric UFG improved marginally year-on-year as of June 2025, depletion of indigenous gas supplies led to a slight increase in percentage UFG, with provisional FY 2024–25 UFG at 12.07% (34.80 BCF). In Balochistan, UFG declined by 0.59% to 30.95%; however, despite contributing only around 10% of business volumes, the province accounted for approximately 35% of total UFG, underscoring persistent structural and socio-economic challenges being addressed through coordinated regulatory and stakeholder engagement.

SSGC optimized limited gas supplies and modernized 2,500 km of pipelines, improving service, stabilizing pressures, and keeping UFG in single digits.

SSGC achieved a capitalization of Rs. 37 billion, supporting efficient project execution and asset development. Key investments under the Rehabilitation, Transmission and RLNG programs enhanced network reliability, modernization, and operational resilience.

We are Powering Progress : advancing national development, energy security, and reliable service to millions across our franchise areas. Looking ahead, our vision is clear: to combine excellence with innovation, resilience with responsibility, and progress with purpose, as we continue driving Pakistan toward a secure and sustainable energy future.



CORE BUSINESS:

- Transmission, Distribution and Sale of Natural Gas
- Design & Construction of Transmission / Distribution Projects
- Re-gasified LNG

NON-CORE BUSINESS:

- LPG/NGL/Condensate
- Manufacturing Domestic Gas Meters

SUBSIDIARIES:

- SSGC LPG Limited
- SSGC Alternate Energy (Pvt.) Ltd.



Customers



3.2 Million

Gas Supplies



249 BCF

Franchise



Sindh & Bal

Assets



922 Billions

Employees



6,500
Permanent

Experience



70+ years

Dist. Network



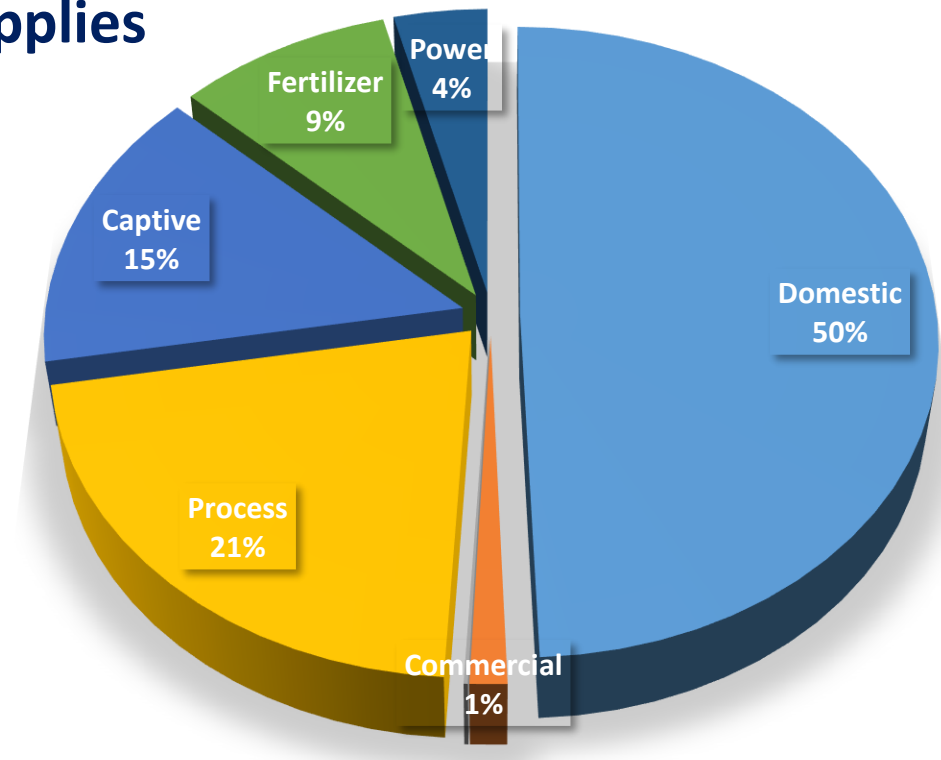
50,000+ Kms

Tr. Network



4606+ Kms

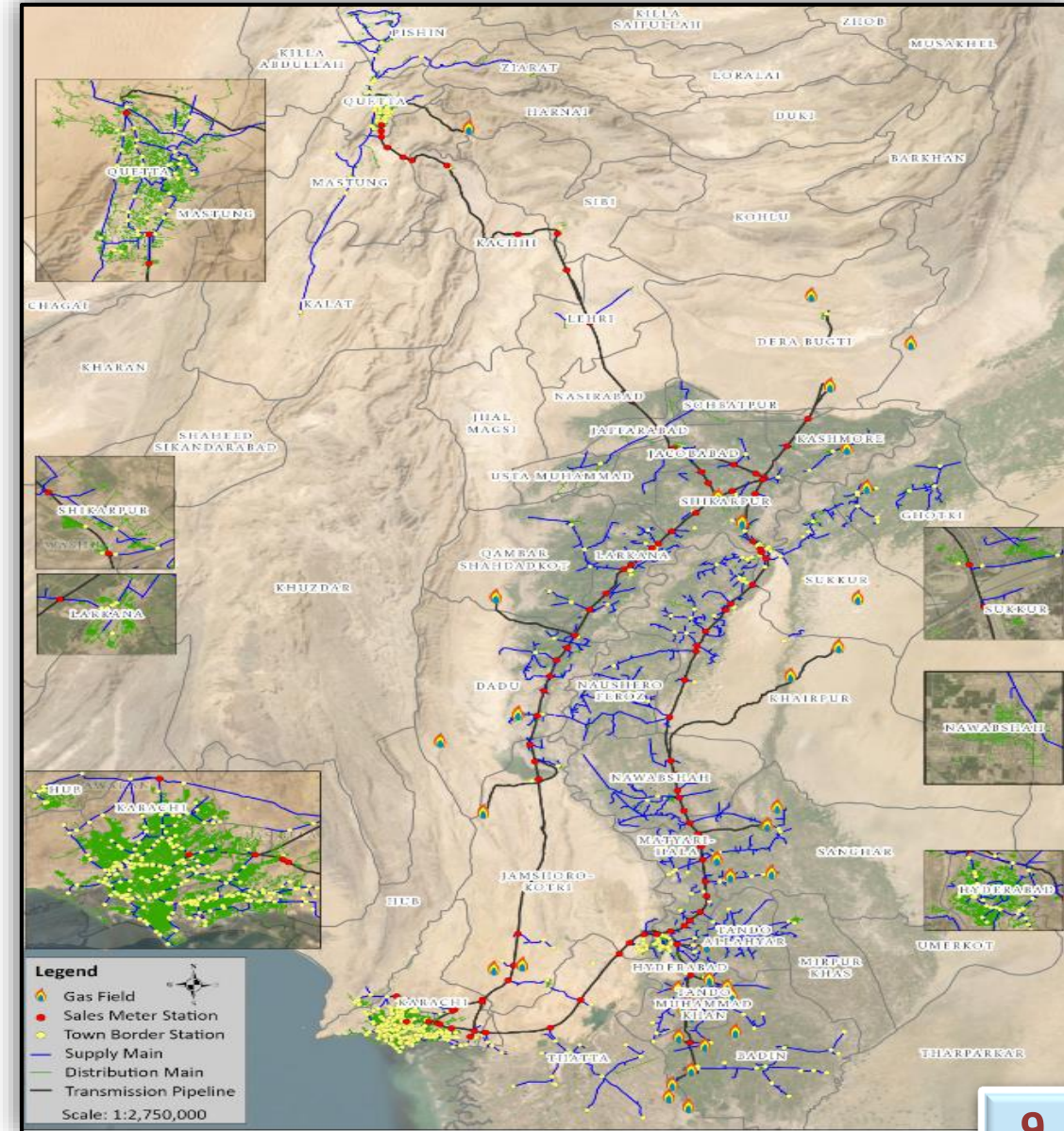
Sector-wise Share of Gas Supplies



Category	No. of Customers	Supplies MMCFD	%
Domestic	3,165,473	337	49%
Commercial	16,329	9	1%
Industrial	3,928	336	50%
Total	3,185,730	682	100%

Core Business & Transmission and Distribution Network

- SSGC is Pakistan's leading integrated public-limited large-scale gas utility Company with majority of shareholding owned by the Government of Pakistan.
- Engaged in the business of transmission (~4,600 Km, up to 42" dia.) and Distribution (~50,000 Km) in the franchise provinces of Sindh and Balochistan since 1954. The Company procures gas from on-shore fields as well as from two LNG regasification terminals, for supply across its franchise areas.
- Installed capacity around 2.4 BCFD gas is available to support over 3.21 million industrial, commercial and domestic consumers located across 4,000 cities, towns and villages as well to Pakistan's Northern gas utility company (SNGPL).



02 Financial Information

OUR FINANCIALS – SNAPSHOT FY 2024-25

Unconsolidated Profit / (Loss) after tax:

FY 2025: PKR 2,689 M
FY 2024: PKR 6,839 M

60% ▼
Decline YoY

Earning per Share:

FY 2025: PKR 3.05
FY 2024: PKR 7.76

60% ▼
Decline YoY

Turnover:

FY 2025: PKR 435,073 M
FY 2024: PKR 465,870 M

7% ▼
Growth YoY

Unaccounted for Gas:

FY 2025: 12.07% (34.8 BCF)
FY 2024: 10.59% (32.2 BCF)
1.48% UFG increase

YoY (8% in BCF) ▼

Capitalization:

FY 2025: PKR 36,810 M
FY 2024: PKR 23,963 M

54% ▲
Growth YoY

**CONSOLIDATED
SNAPSHOT**

Consolidated Profit / (Loss) after Tax:

FY 2025: PKR 3,441 M
FY 2024: PKR 8,292 M

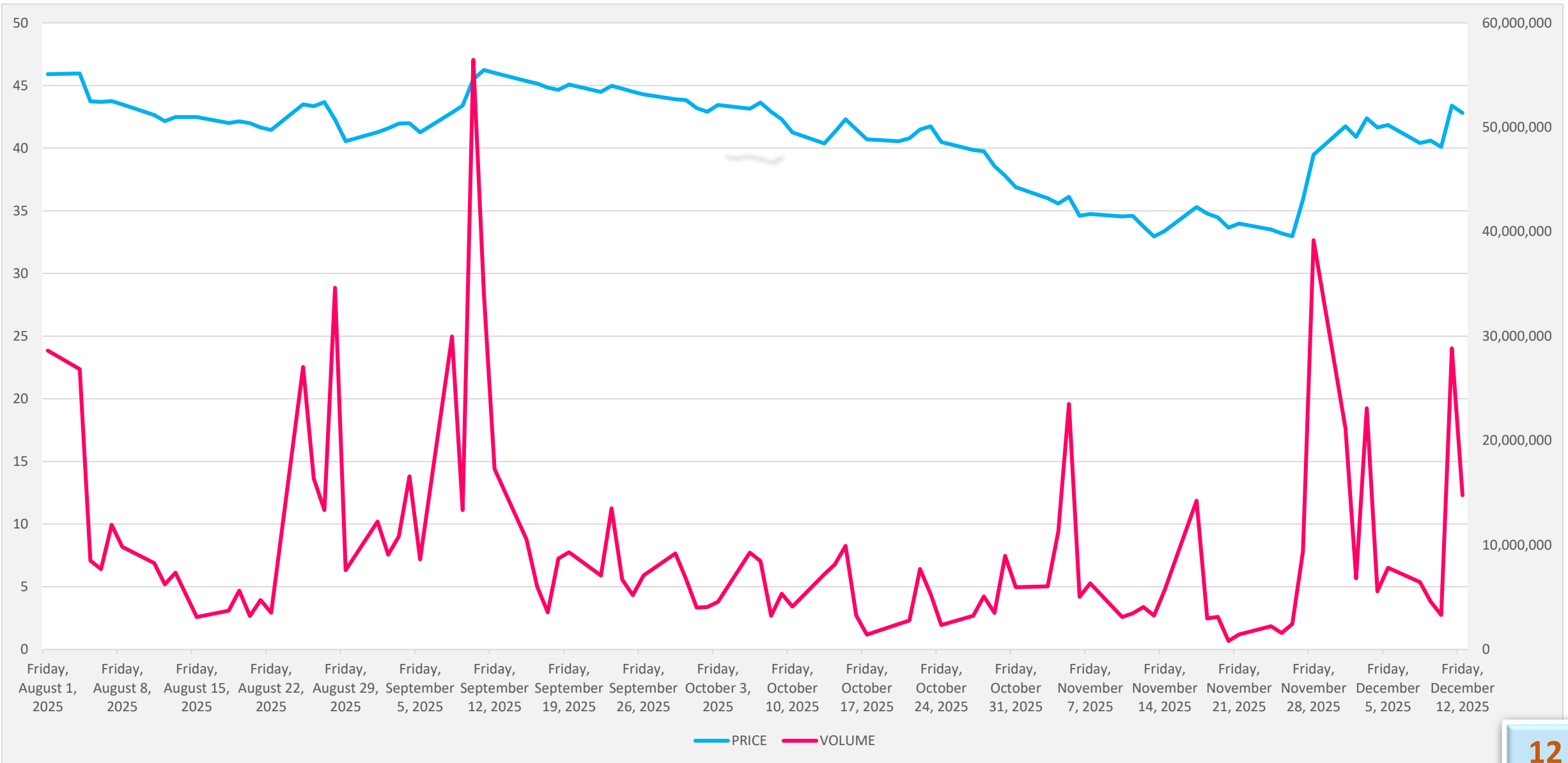
58% ▼
Decline YoY

Consolidated Earning Per Share:

FY 2024: PKR 3.91
FY 2024: PKR 9.41

58% ▼
Decline YoY

SSGC Stock Performance



Circular Debts – New Development

- ❑ Ministry of Energy (Petroleum Division) had engaged services of Consultant (KPMG) for Circular Debt resolution Management Plan (CDMP).
- ❑ KPMG has done a detailed study by engaging both the Sui companies. They have made recommendations to the Petroleum Division.
- ❑ Increase of Gas Sales Prices in November 2023, February and July 2024 after considerable time had a positive impact on the cashflows of E&P Companies and has controlled further accumulation circular debt.
- ❑ Both Sui Companies are now paying monthly gas bills of E&P Companies. In some cases, significant backlog were also cleared.
- ❑ Consumer price notifications on time halted the accumulation in Gas Development Surcharge and freeze the circular debt amount.
- ❑ Sales Tax and Income Tax refunds started processing at a much faster pace, thereby, improving the liquidity position of the company and encouraging for more payments to E&P companies.

Future Outlook- Infrastructure Development & Mega Projects

A. Expanding Gas Connections: Affordable, Safe, and In-Demand: Management plans to add 50,000 gas connections annually starting FY 2025-26. RLNG, being 30% cheaper than LPG and safer, has driven strong demand: 12,000 applications received, with 7,032 demand notes issued and 4,017 payments confirmed. Additionally, 6,000 connections for multistory buildings are underway.

B. Strategic Infrastructure Investment to Boost Profitability: The Company's mega project includes the rehabilitation of 2,500 km of distribution network across Karachi and Interior Sindh, with an estimated CAPEX of Rs 28 billion. Additional projects, including transmission pipelines and compressors, are planned with an estimated cost of Rs 10 billion. These initiatives are expected to enhance operational efficiency, strengthen the gas network, and contribute significantly to long-term profitability.

C. Jamshoro Joint Venture Limited (JJVL): Jamshoro Joint Venture Limited (JJVL) has successfully commenced operations in December 2025 under the direction of the SIFC, following rigorous and constructive engagement with key stakeholders. The revival of JJVL represents a significant positive development and is projected to contribute at least Rs. 1 billion to SSGC's net profitability. This milestone reflects strong stakeholder coordination and underscores a focused effort to enhance operational efficiency, strengthen financial performance, and unlock additional value for the Company.

D. Agreement with KE & National Steel Complex Limited: The agreement with K-Electric and National Steel Complex Limited for the supply of gas, ranging between 45 to 60 MMCFD, is expected to deliver multiple strategic benefits. It will help in reducing unaccounted-for gas (UFG), improve cash flows, and enhance overall system efficiency. Furthermore, this arrangement will contribute to narrowing the operational and financial gap created by the exit of captive power plants, which occurred due to high tariffs and levies, thereby supporting greater stability and sustainability in gas sector operations.

E. Circular Debts: The government has taken serious and actionable steps to substantially reduce the circular debt, marking a positive shift for the sector. These measures are expected to significantly improve cash flow management and ease liquidity constraints. A reduction in circular debt will also lower financial charges, thereby strengthening the overall financial position and ultimately leading to improved profitability and long-term sustainability.

03 Operational Developments

Distribution Network Rehabilitation

Already Completed

- ✓ DHA Phase (I,II,V,VI,VII)
- ✓ DHA Phase II Ext
- ✓ North Nazimabad (All 04 Lots)
- ✓ North Karachi (All 04 Lots Mains & Service)
- ✓ Baldia (saeedabad, Ittehad Town, Qasba)
- ✓ Lyari (AWT, Chakiwara, TBS Lyari & Kumarwara)
- ✓ Malir (07 Lots Mains completed)
- ✓ Garden (All 03 Lots completed)
- ✓ PECHS Block-2 (Main Completed)
- ✓ Kharadar
- ✓ Thul Town
- ✓ Shahdadkot
- ✓ Sakrand
- ✓ Hala Piniladho
- ✓ Sinjhoru City
- ✓ Mehrabpur City TBS-1
- ✓ GDS Kandhkot City

In Progress

- ✓ North Karachi (Meter Shifting in progress)
- ✓ Malir (services & Meter Shifting in progress)
- ✓ Landhi-36C
- ✓ PECHS Block-2 (services in progress)
- ✓ PIB Colony
- ✓ Aligarh Bazar
- ✓ Sector-9E
- ✓ Manzoor Colony
- ✓ Bhattai Colony
- ✓ Rehabilitation of Baldia Colony
- ✓ Old Sukkur Phase-II
- ✓ New Goth Sukkur
- ✓ GDN at Mehar City
- ✓ Unit No 4 Latifabad Hyderabad (REVISED)
- ✓ Sheikh fareed chowk to Aager muhalla Thatta
- ✓ GDS at Gharo -2
- ✓ Baberlo Khairpur

Planned 2025-26

- ✓ PECHS
 - ✓ F.B. Area (4 Block)
 - ✓ Gulshan e Iqbal
 - ✓ Saddar
 - ✓ Orangi Town
 - ✓ Korangi (4 Sector)
 - ✓ Ratodero Town
 - ✓ Sehwan Town
 - ✓ Daharki Town
 - ✓ Different Areas of Upper Sindh
- ## 2026-27
- ✓ Clifton (Block-1,2, Zamzama & Punjab Colony)
 - ✓ FB Area (incl. Liaqatabad & Buffer zone)
 - ✓ Baldia (Remaining Area)
 - ✓ TBS Singer, Korangi
 - ✓ Mirpurkhas City Phase-I
 - ✓ Mehrabpur Phase-II
 - ✓ Gambat Town
 - ✓ Qambar Town

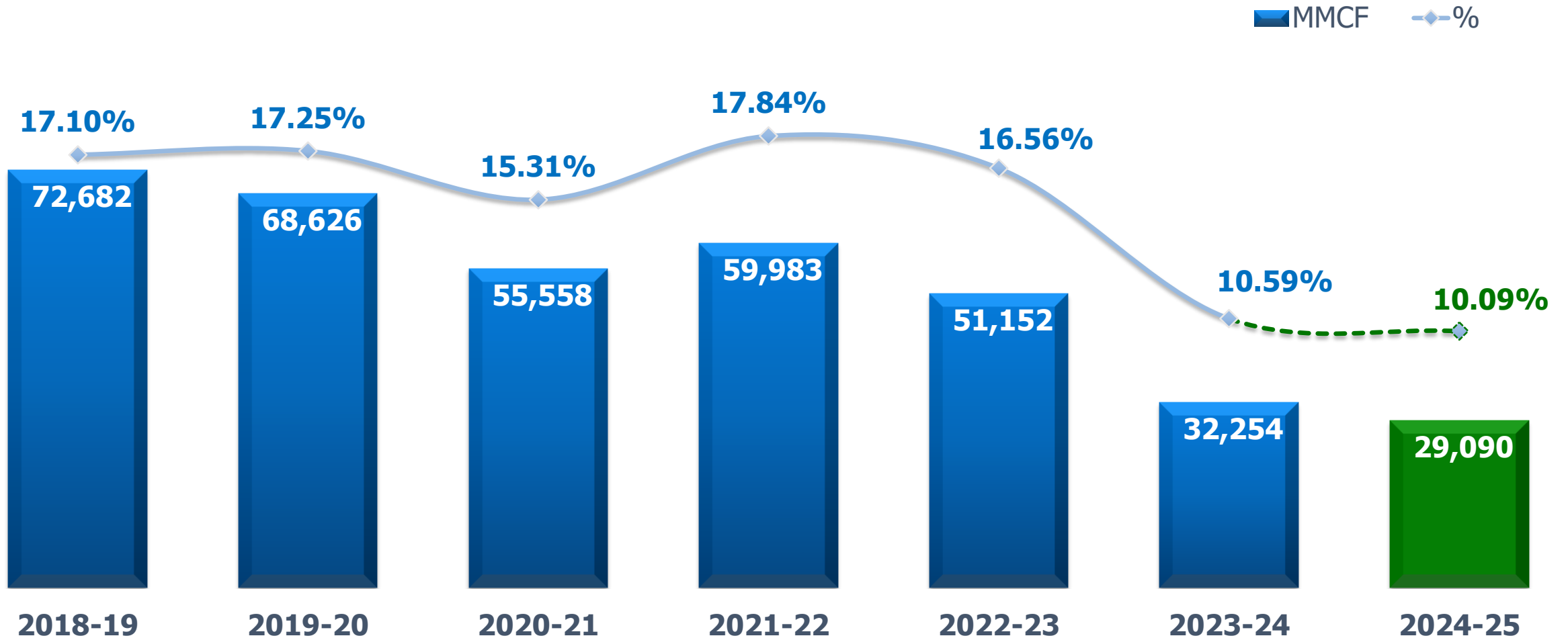
Rehabilitation History, Recent Achievements and Future Target

FY 13 through FY 22	FY 2022-23	FY 2023-24	FY 2024-25	FY 2025-26	FY 2026-27
~200 Km	742 Km	1,500 Km	2,512 Km	2,500 Km	2,500 Km

Distribution Network Rehabilitation



Historical UFG Performance - SSGC



Note:

The above UFG is including volumes under Motion for Review with OGRA. If OGRA approves partial claim, UFG = 11.1%, if MFR claim completely rejected UFG = 12%.

UFG Reduced

~44 BCF (60%, FY 2019 vs FY 2025)
~12 BCF UFG savings in Balochistan (FY 2023 vs FY 2025).

Capitalization

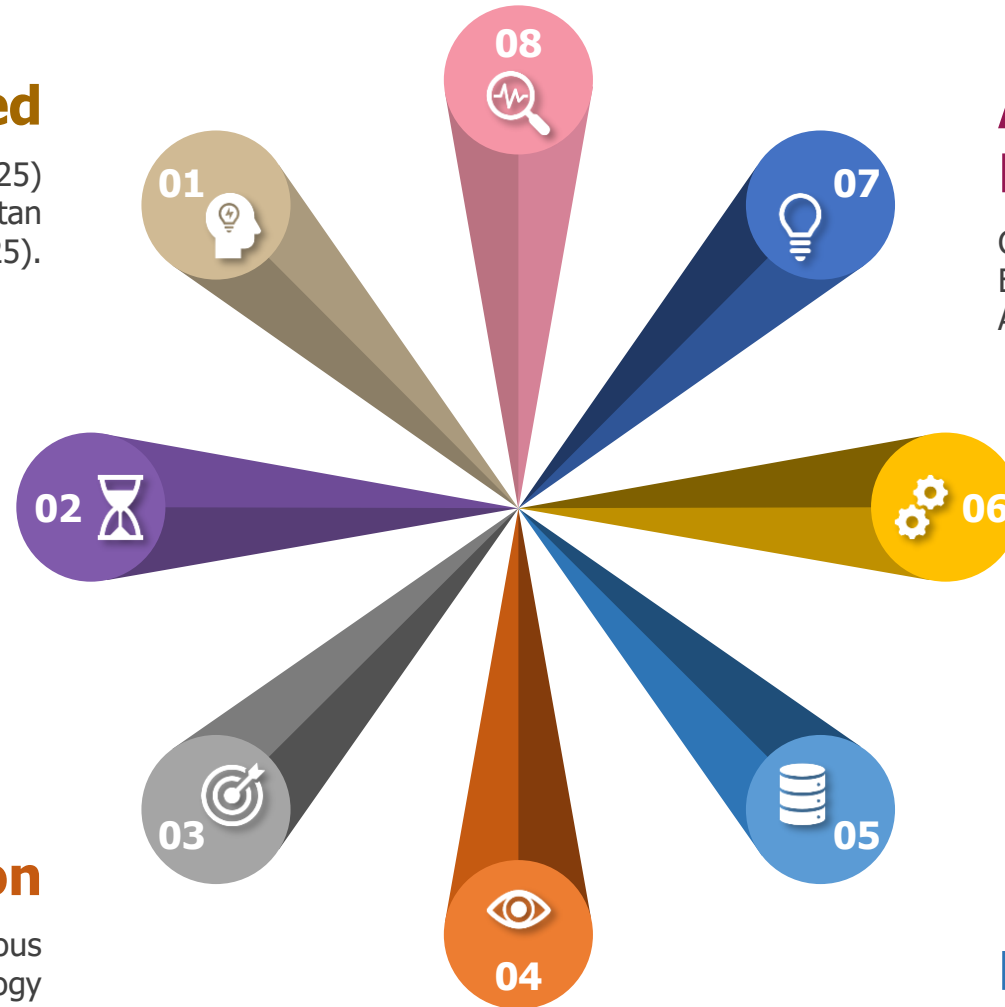
PKR 9 Billion (FY-22) enhanced to PKR 17 Billion (FY-23) and to PKR 24 Billion (FY-24). PKR 37 Billion (FY-25) Projected capitalization for FY-26 and FY-27 is PKR 40 Billion.

Restructuring

Massive Operational Restructuring in shape of Establishing Zonal Structure and New Regions.

TBS Automation

Pilot project 50 TBSs & Continuous Improvement through Technology Implementation. Subsequent project for automating additional 47 TBSs and 18 SMSs (42 legs/Runs) is under execution.



Around-the-Clock Monitoring

Gas Purchase at PODs Fiscal Meters has been Enabled with Check Meters and Remote Data Acquisition.

Paradigm Shift

Responsibilities of Departments/ Divisions.

Massive Restructuring

Beneficial Use of Remaining Limited Gas Volumes in Distribution Network Coupled with Vigilant Monitoring & Gas Load Management and substantial distribution pipeline network rehabilitation across franchise area.

Measurement Accuracies

Maximized Measurement Accuracies through Replacement of Existing EVCs with the Latest Versions.

04

Subsidiaries & Business Expansion



SSGC LPG Limited (SLL), a wholly owned subsidiary of Sui Southern Gas Company Limited, stands at the forefront of Pakistan's energy sector, setting the standard for excellence in LPG supply and distribution. As the operator of Pakistan's only dedicated open-access LPG terminal at Port Qasim, SLL is uniquely positioned to ensure a steady, uninterrupted supply of clean, and efficient energy across the Country.



Flexibility in commercial engagement (B2B and B2C), bypassing SSGC's regulatory limitations. Generate non-operating income to offset losses and support the Government of Pakistan (largest shareholder). Establish a lean and agile structure for quick decision-making in response to market changes. Enter green alternative energy markets outside of SSGC's core business.

Meter Manufacturing Plant



SSGC owns and operates the only domestic gas meter manufacturing facility in the Country. Under technology license from M/s. Itron, USA, SSGC MMP maintains the capacity to produce up to 01 million gas meters per annum.

Certified under ISO 9001, ISO 14001, and ISO 45001, and fully EN 1359 compliant.

OPERATIONAL HIGHLIGHTS

6.5k MT

Dedicated LPG storage
capacity

15k DWT

Vessel accommodation
capacity

100%

Compliance with
International HSE
Standards

STORAGE FACILITY

6,500 Metric Tons of on-site storage capacity, enabling high-volume inventory management and consistent product availability.

STRATEGIC TERMINAL

A world-class, dedicated LPG import terminal equipped to handle vessels of up to 15,000 DWT, ensuring efficient and safe offloading operations while providing terminal facilities for LPG imports.

LPG FLEET

A nationwide LPG fleet equipped with safety-compliant bowlers, delivering uninterrupted energy where it's needed most.



Positive Indicators of FY'2025

- ❑ Profit before taxation Rs. 1.267bn, increased by 4%.
- ❑ Profit for the year is Rs. 759 Mn, has been increased by 3%.
- ❑ Cost Management & Efficiency Gains – Fixed Cost of the Company was curtailed and decreased by 11% from the last year.
- ❑ Terminal Business of 112,830 MT which was an astounding increase of 82%.
- ❑ 100 KW Solar system at PQA to diversify energy source and reduce its carbon footprint.
- ❑ Market Potential & Growth Drivers – SLL captured 48% sea borne market share.
- ❑ Outlook - a growing customer base, and controlled costs, SSGC LPG Ltd. is positioned for sustainable growth in profitability and shareholder value.

Meter Manufacturing Plant

MANUFACTURING STRENGTH:

- Only domestic gas meter manufacturing plant in public sector operating in South Asia with in-house Machining, Plastic Parts Manufacturing, Painting, Meter Assembling, and Meter Calibration Facilities — ensuring complete vertical integration.
- Certified under ISO 9001, ISO 14001, and ISO 45001, and fully EN 1359 compliant.
- The plant proudly achieves 98% indigenization for G-1.6 meters and 97% indigenization for G-4 meters, reflecting Pakistan’s growing self-sufficiency in precision metering technology.
- Current capacity: 1.2M meters/year → expanding to 1.5M by FY2025-26.

STRATEGIC IMPACT:

- IRR ≈ 10%, profits rising from PKR 14 M → 1,426 M (FY2021–25).
- Capacity expansion to 2.5M meters/year under unified Suis model.
- Positioning Pakistan as a regional hub for gas meter technology.

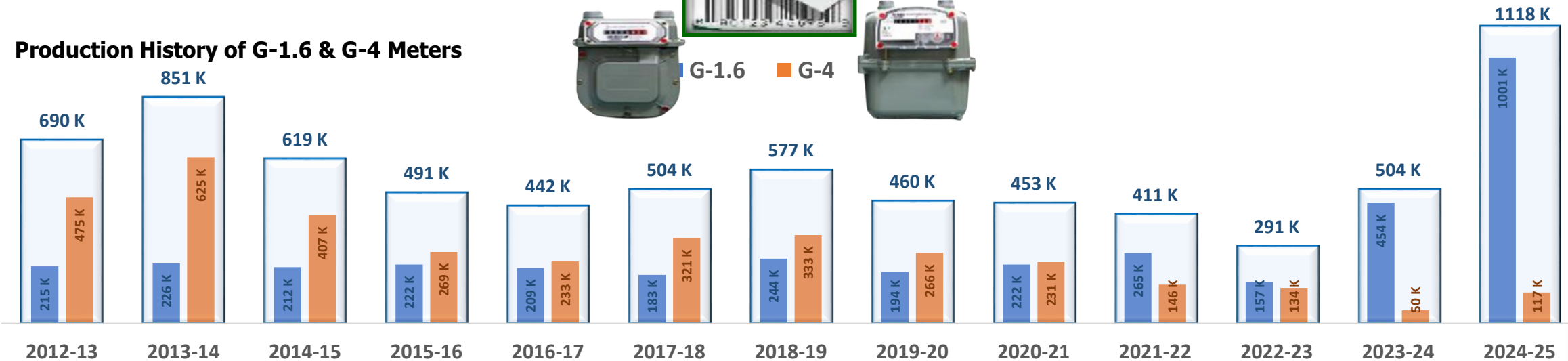
AMALGAMATION & INVESTMENT:

- Proposed amalgamation of SSGC & SNGPL for a National Meter Manufacturing & Export Hub.
- Shared R&D, procurement, and testing for economies of scale. Planned investments: \$1.6M in smart metering, localization & automation.

EXPORT & MARKET EXPANSION:

- Target markets: South Asia, Middle East, Central Asia, Africa.
- High-quality, anti-tamper, smart-enabled meters with competitive pricing.

Production History of G-1.6 & G-4 Meters

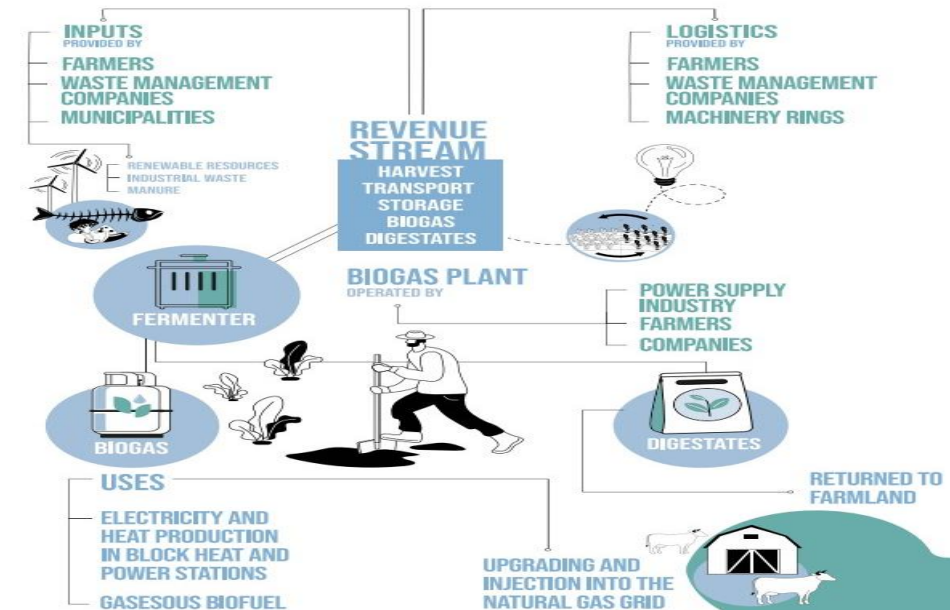
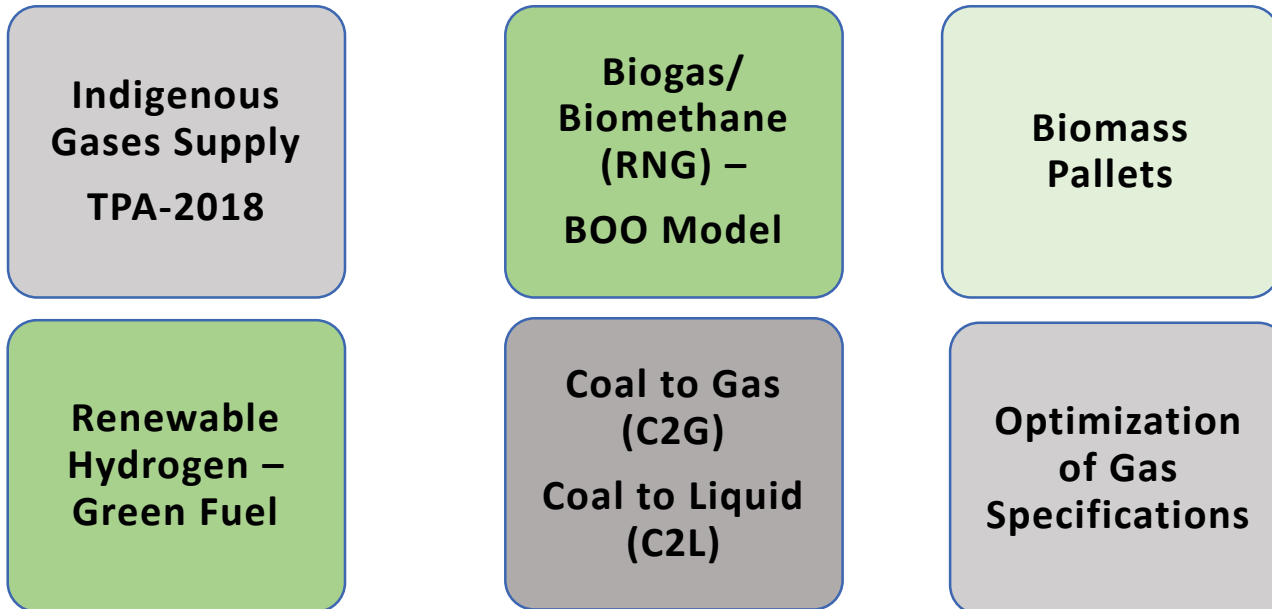


SSGC Alternate Energy (Pvt) Ltd – Next Frontier

SSGC Alternate Energy, a venture of SSGC is embracing the sustainable future. This initiative opens up opportunities to provide untapped and unallocated gas, synthetic gas to the consumers and other renewable energy avenues to contribute in energy security.



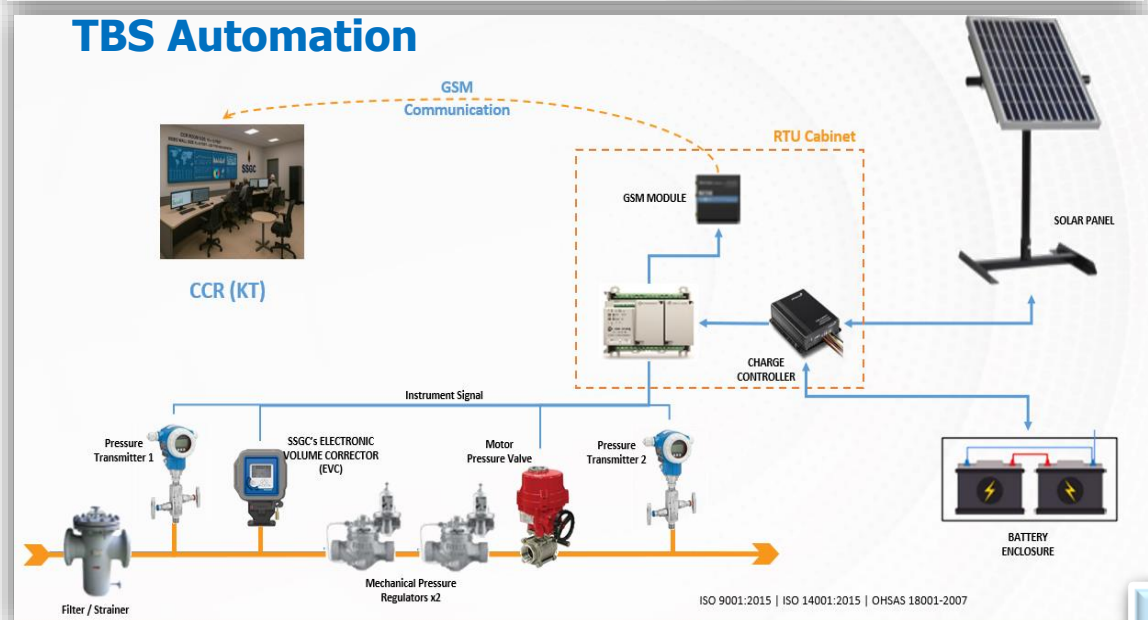
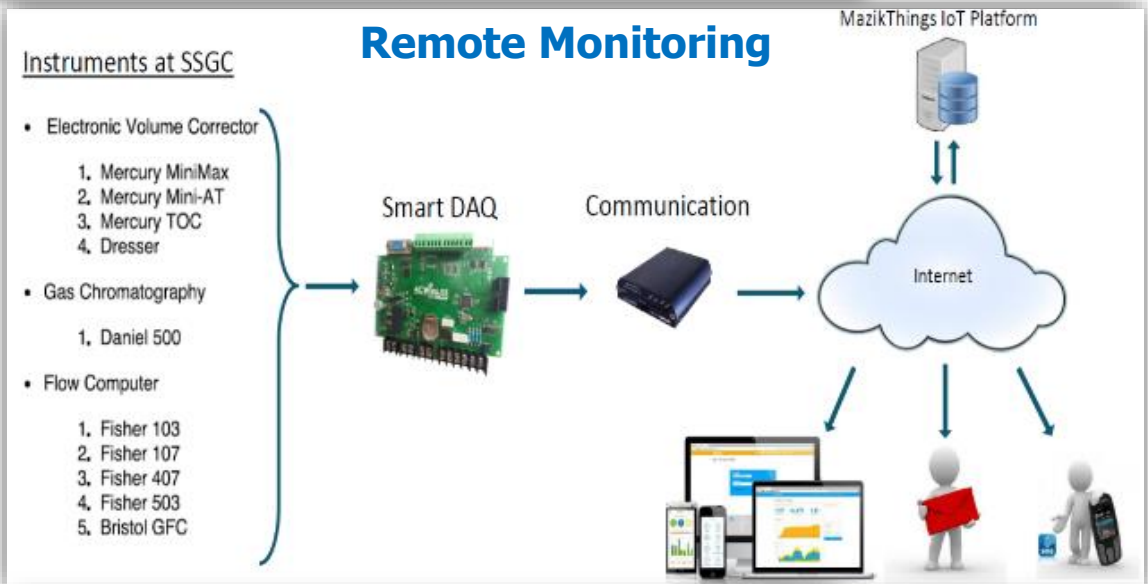
Business Domains



05 Other Information

GSM based Remote Monitoring system is installed at all the TBS and CMS sites to enable seamless data access and vigilance. The system is capable of:

- ✔ Real time Monitoring
- ✔ Data Trending
- ✔ Analytics
- ✔ Reporting and Alarms
- ✔ Data Warehousing at local servers



Real-Time Monitoring - Transmission

SCADA system is installed at SSGC's transmission network to remotely monitor and control the operations. The system is based on dedicated radio-wave frequency which is necessary since coverage of public GSM networks is neither complete nor reliable.

The system monitors the operating parameters of the entire network and allows the operator to remotely perform valve operations thereby managing the gas flow. The system implemented by M/s. AVEVA comprises of components from MDS, Schneider Electric, Dell, Oayss and Rosemount and the same is capable of:

- ✓ Real time Monitoring and Data Trending
- ✓ Valve Operation & Emergency Shutdowns
- ✓ Line Pack Calculations
- ✓ Reporting and Alarms
- ✓ Data Warehousing

SCADA COVERAGE

Valve Assemblies
95%

Bulk Consumers
100%

Sales Meter Station
100%

Point of Delivery
97%



Full-Scale Digital Customer Management (CC&B)

SSGC has built a fully integrated application on the Oracle platform to manage all billing and customer care operations in one system. This application keeps complete customer records and connects all important data such as sales, meters, and field activities. CC&B is capable of handling and maintaining comprehensive customer management records, seamlessly integrated sales data, robust device data management, field work entries, meter reading, dynamic gas rates, billing data such as payments, adjustments and credits as well as customer complaints.

ORACLE Oracle Utilities Customer Care and Billing

Home Menu Admin Search Menu History

Field Activity Type

Main FA Characteristics FA Completion Control SP Type Review

FIELD ACTIVITY TYPE Search

DESCRIPTION: %COMP%

FIELD ACTIVITY TYPE	DESCRIPTION	FIELD SERVICE CLASS	FIELD ACTIVITY PRI
M-HGASPR	CRD High Gas Pressure Complain Investigation	G-SG1	50
L-INVEST	CRD Leak Complaint	G-SG1	50
L-P-INV	CRD Low Pressure Complain Investigation	G-SG1	50
HPOTCOMP	MSR High Pressure / Other Complaints	G-SG1	50
LEAKCOMP	MSR Leak Complaint	G-SG1	50
LOWPCOMP	MSR Low Pressure Complaint	G-SG1	50

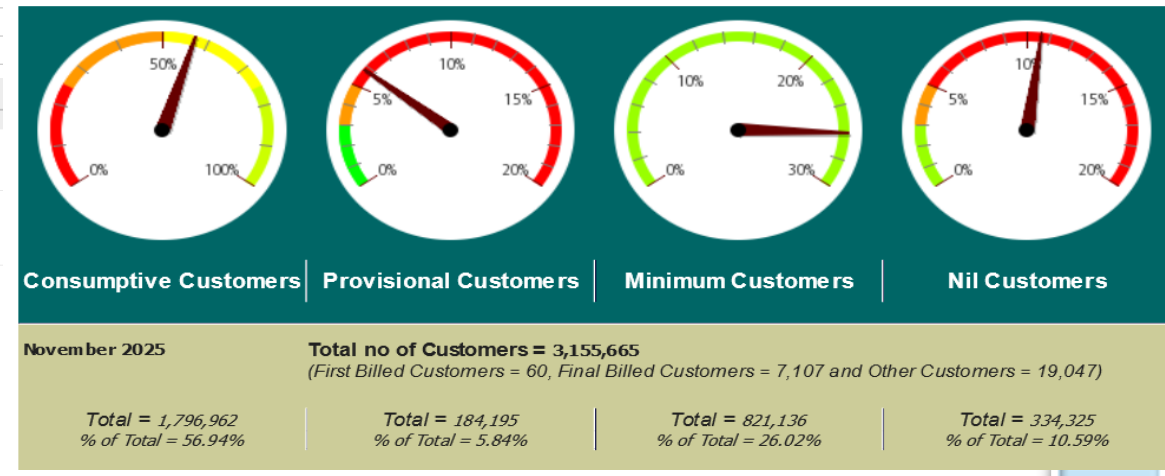
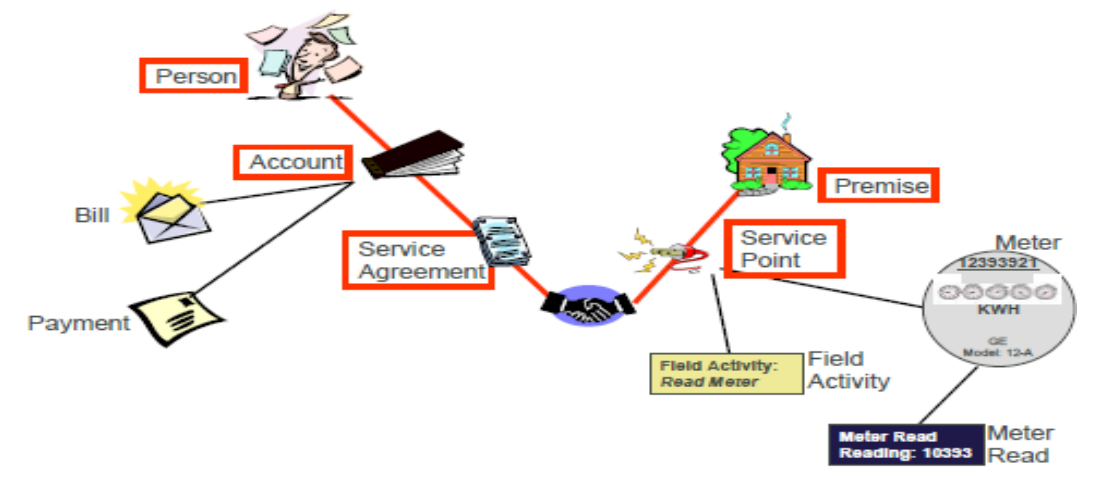
Main Item Inventory Meter Inventory

STOCK LOCATION: 10086 Sehwan - UD - Shafi Muhammad Chandio (Not Allowed)

DATE/TIME: 20-11-2025 12:15:10

METER TYPE: G4

METER TYPE	BADGE NUMBER	SERIAL NUMBER	MANUFACTURER/MODEL	DATE/TIME	SUBSEQUENT LOCATION
SSGC - Diaphragm - G-4 - 6 CM/Hr	20370512		SSGC - Manufacturing / SSGC - Diaphragm	15-02-2012 19:00:00	
SSGC - Diaphragm - G-4 - 6 CM/Hr	22739527		SSGC - Manufacturing / SSGC - Diaphragm	19-09-2012 12:11:25	
SSGC - Diaphragm - G-4 - 6 CM/Hr	22974108		SSGC - Manufacturing / SSGC - Diaphragm	18-09-2012 10:03:21	
SSGC - Diaphragm - G-4 - 6 CM/Hr	22974146		SSGC - Manufacturing / SSGC - Diaphragm	04-07-2011 10:00:00	
SSGC - Diaphragm - G-4 - 6 CM/Hr	25101093		SSGC - Manufacturing / SSGC - Diaphragm	19-09-2012 10:24:54	



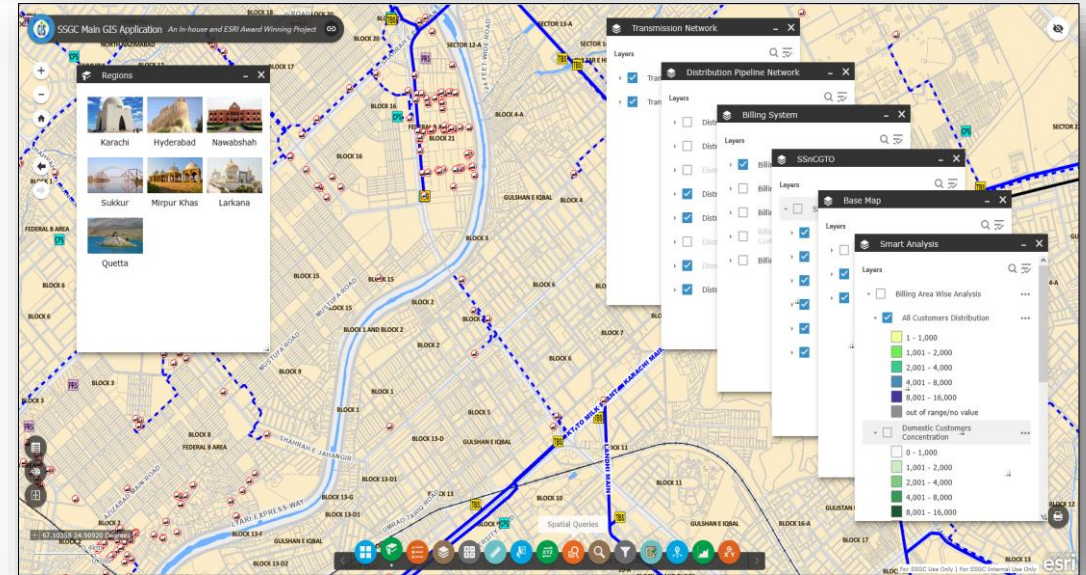
Geographical Information System (GIS)

Comprehensive GIS Mapping System of SSGC covers its entire franchise area i.e. Karachi, Sindh, and Balochistan, which is Pakistan's first large-scale, high-resolution digital mapping platform. The system offers fully integrated, multi-layered geospatial information on the complete gas transmission & distribution pipeline networks and billing system, accessible to end-users across the intranet.

The platform is seamlessly integrated with CC&B, MAZIK, CP System, and SS&CGTO, enabling advanced analytical capabilities. These include location based leak survey and rectification analysis, rehabilitation planning, line temperature and pressure data, gas flow visualization, customer complaint tracking, customer classification, pipeline ageing, gas theft monitoring, billing and recovery zone analysis, and a range of additional decision-support tools.

Two dashboards have been developed: the Customer Complaints and Survey Leaks Dashboard is operational, while the UFG Analysis Dashboard is currently in last stages of implementation phase. Additionally, the Unified Enterprise GIS Application providing a single, standardized platform for all SBUs and regions has also been implemented.

As a major technological milestone, SSGC has also completed the migration of the GIS platform to Esri ArcGIS Enterprise 11.3. This upgrade represents a significant advancement in SSGC's geospatial capabilities and reaffirms its commitment to digital excellence and operational efficiency.



R&D Projects : Innovation, Strategic Transformation, Energy Optimization, Loss Prevention and Assets Upgrades To Achieve Operational Excellence

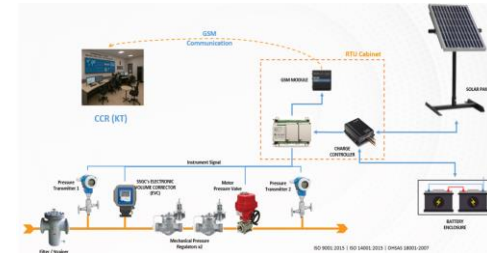
SSGC is investing in R&D Projects for loss prevention, enhancing efficiency and driving innovation across its network. Through strategic investments in smart systems, Company is resilient to achieve Operational Excellence, Safety, Reliability and Customers Service.

TBS & SMS Automation & Control (APMS)

- Automatic pressure management benefiting 02+ million customers with optimized gas delivery.

Modern Mobile Gas Leak Detection (Ethane + Methane Detection)

- Ultra-sensitive (ppb-level) leak detection ensuring network safety and reliability.



TBS/SMS Automation & Control System

PE Pipe Detection – Acoustic Technology

- Advanced technology for detecting buried PE pipelines, improving maintenance efficiency.

FOG Fire Fighting System (Micro-Capsulation)

- Autonomous fire suppression system for enhanced operational safety



Mobile Gas Leak Detection System PE Pipeline Locator

Ice Fostering - Hydrophobic Coatings

- Addresses ice fostering issues due to Joule Thomson effect, ensuring system reliability.

Ergonomically Designed Plunger Bar Rods

- Enhances underground leak detection and rectification effectiveness.



Ergonomically Designed Plunger Bar Rod



Gas Theft Detection- Inline Camera

06 Technology & Digital Innovation

Automation - Online Payments & Mobile Application

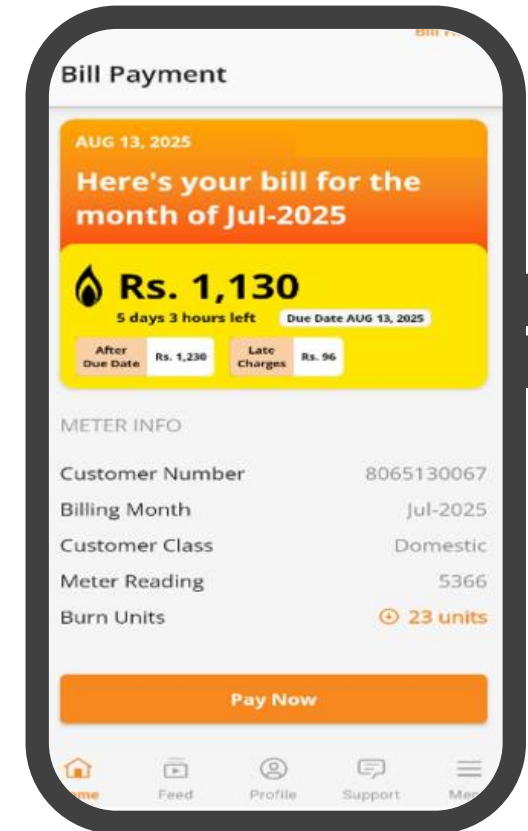
First Utility in Pakistan to implement **QR-based Raast payment solution** with 1Link, enabling cashless payments for all the customers in Sindh and Balochistan.

Customized Real-Time QR Billing – A unique QR code printed on every gas bill, enabling instant payments through all QR-supported banking applications **at no extra cost** to customers.

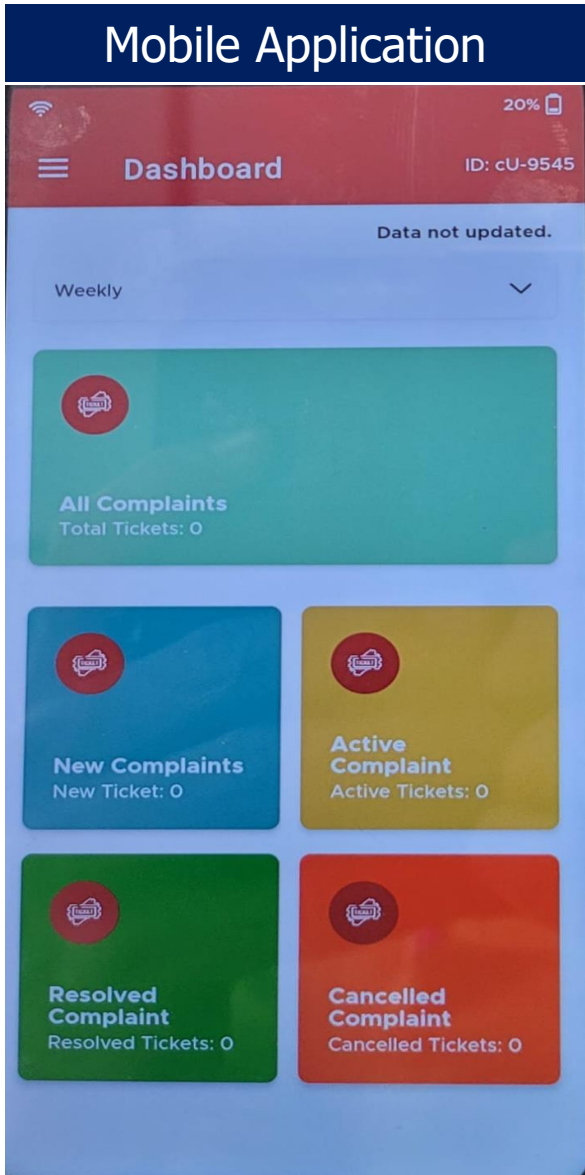
Expanded Digital Payment Channels – Inclusion of all major debit/credit cards through mobile app and websites for secure online transactions. Online Payments via Easypaisa and Alfa wallets for maximum customer convenience.

Multi-Bank Partnerships – Payment portals integrated with HBL, UBL, Bank Alfalah, Faysal Bank, Bank Islami and others for **P2G, G2P, G2M, and G2G transfers** through Raast / 1Link.

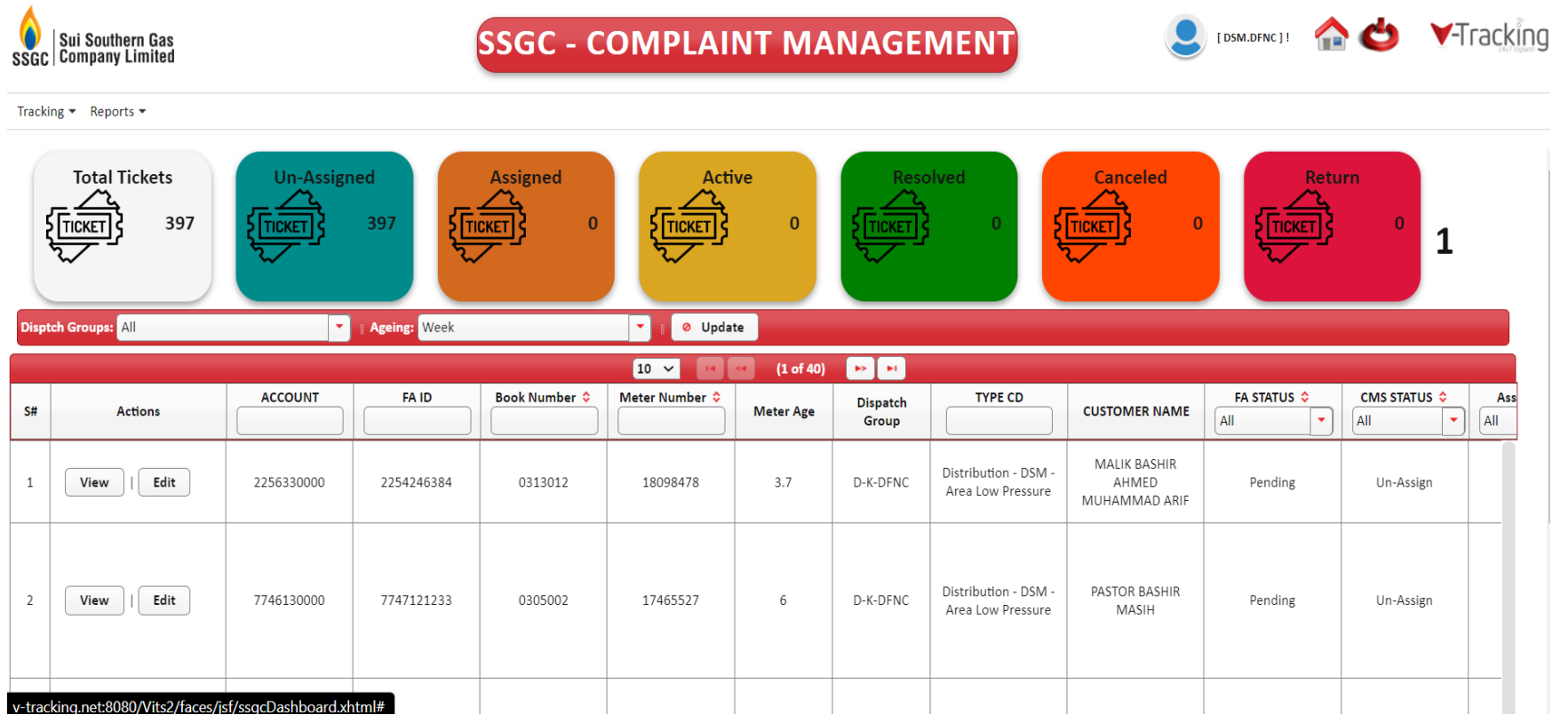
Ease Of Doing Business – Online portal for new connections (All customers) and instant information access through Web portal and Mobile application. Intimation through messaging service and bill delivery through email.



REGISTER KARIEN
LIFE KARIEN ASAAN
switch to e-bill
register now



Supervisor Dashboard



SSGC - COMPLAINT MANAGEMENT

Tracking Reports

Disptch Groups: All | Ageing: Week | Update

S#	Actions	ACCOUNT	FA ID	Book Number	Meter Number	Meter Age	Dispatch Group	TYPE CD	CUSTOMER NAME	FA STATUS	CMS STATUS	Ass
1	View Edit	2256330000	2254246384	0313012	18098478	3.7	D-K-DFNC	Distribution - DSM - Area Low Pressure	MALIK BASHIR AHMED MUHAMMAD ARIF	Pending	Un-Assign	
2	View Edit	7746130000	7747121233	0305002	17465527	6	D-K-DFNC	Distribution - DSM - Area Low Pressure	PASTOR BASHIR MASIH	Pending	Un-Assign	

v-tracking.net:8080/Vits2/faces/jsf/ssgcDashboard.xhtml#

- Real time vie of the unassigned, returned, completed, and cancelled complaints.
- Easy filtering by selecting the status of mentioned category.
- Provides real-time tracking of fitters' locations and complaint updates and assignment.
- Successfully implemented in CRD, Recovery & Distribution for complain resolution.

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Question and Answers



THANK YOU