



TRG PAKISTAN LTD.
THE RESOURCE GROUP
7TH FLOOR, BLOCK B, FINANCE &
TRADE CENTRE, SHAHRAH-E-FAISAL
KARACHI 74400, PAKISTAN

P +92.21.111.1RG.TRG
F +92.21.566.1508
www.resgrp.com

July 25, 2008

The General Manager
Karachi Stock Exchange (Guarantee) Limited,
Stock Exchange Building,
Stock Exchange Road,
Karachi

FOR IMMEDIATE RELEASE

Barclays Bank Plc signs agreement with TRG for Contact Center Services for Consumer Banking operations in Pakistan

Karachi July 22, 2008; Barclays Bank Plc (Barclays) and The Resource Group (TRG) have signed an agreement whereby TRG will provide Contact Center Services to Barclays' customers across Pakistan. TRG will be providing a full-suite of telephone banking and marketing services to support the aggressive expansion of the Barclays' consumer banking in Pakistan.

Mr. Mohsin Nathani, Managing Director and Country Head, Barclays Pakistan commented that "Barclays carries a 300 year old history of having a customer-centric approach in our business ventures. We aim to create value for customers by offering innovative products and services to facilitate their needs." He further added that "Our Partnership with TRG represents Barclays commitment to provide customers with efficient and timely solutions for their banking needs."

"We are very excited about our partnership with Barclays Pakistan", said Mr. Nadeem Elahi, TRG's Managing Director & Country Head for Pakistan. "TRG is not only Pakistan's largest exporter of IT-enabled services, but also a leader in providing BPO solutions to renowned brands across the globe. TRG currently employs over 5,000 personnel in four continents and we are happy to utilize our in-depth industry and global expertise to support Barclays in its efforts to provide a high-level of service to its customer base in Pakistan.

For and on behalf of
TRG Pakistan Limited

A handwritten signature in black ink, appearing to read 'Atif Hafeez', is written over a horizontal line.

Atif Hafeez
Manager Regulatory Affairs &
Financial Reporting